



Complete Guide: How Do I Dispute Justfly?

Step-by-Step Process

When booking flights, hotels, vacation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 packages, or rental cars through Justfly, customers Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 expect a smooth and secure payment experience. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Most transactions are completed without any issues, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 but there are occasions when travelers notice Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 something unexpected on their payment statement. An Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 incorrect amount, a duplicate charge, or an Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unfamiliar transaction Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can create unnecessary stress, especially Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 when travel plans are approaching. Understanding why Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 these billing issues occur Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and knowing the appropriate Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 steps to take can help you resolve the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 problem efficiently while protecting your financial information. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

The first step after identifying Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 any unexpected charge Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is to remain calm and carefully review Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the details of your booking. Many payment concerns Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 are the result of temporary payment authorizations, multiple Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking attempts, changes made to an existing reservation, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or timing differences between merchants and financial institutions. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 However, if the transaction genuinely appears incorrect Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or

unauthorized, contacting Justfly through its official Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 customer support channels and requesting a formal billing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 investigation is the most effective way to Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 begin resolving the issue. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Billing investigations are designed to determine whether the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 charge matches your reservation details or if an Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 error occurred during processing. Justfly's support representatives Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may work with hotels, airlines, rental car Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 companies, payment processors, and banks to verify transaction Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 records. While investigations can take time, providing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 accurate information at the beginning often helps speed Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 up the resolution process. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Understanding Incorrect Charges on Justfly Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

An incorrect charge occurs when the amount shown Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 on your payment statement does not match the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 total price you expected to pay. This difference Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may involve taxes, service fees, currency conversion, booking Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 modifications, or additional charges applied after the reservation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 was confirmed. Before assuming an error has occurred, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 compare the amount listed on your payment statement Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 with your booking confirmation email and reservation receipt. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Sometimes travelers accidentally compare a pre-authorization hold with Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

the final payment amount. A temporary authorization may Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 appear shortly after booking to verify that the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment method is valid. In many cases, this Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 pending transaction disappears automatically once the payment has Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 been finalized. If the charge remains after the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment has settled and still does not match Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 your reservation details, it may require further review. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Changes made after the original booking can also Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 affect the final payment amount. Upgrading a room, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 modifying travel dates, adding optional services, or changing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 traveler information may result in updated pricing. Reviewing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 every confirmation email associated with the reservation helps Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 determine whether the difference reflects an approved modification Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or an actual billing mistake. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If no explanation is found after reviewing your Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation documents, contacting Justfly's official customer support Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 allows a representative to examine the transaction history Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and determine whether additional investigation is necessary. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

What Causes Duplicate Charges? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Duplicate charges are another concern that occasionally affects Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 online travel bookings. A duplicate charge occurs when Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 two or more payments appear for what seems Customer Service Phone Number 1-833-434-1195 Direct Line

+1-888 (821)7927 US OR UK +44 203(190)8710 to be the same reservation. While this situation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can understandably cause concern, duplicate transactions do not Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 always mean that multiple payments have been permanently Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 collected. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

One common reason for duplicate charges involves multiple Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking attempts. If a customer clicks the payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 button more than once because the confirmation page Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 takes longer than expected to load, the system Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may process more than one payment request. Similarly, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 refreshing the browser during payment processing can occasionally Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 create additional transaction records. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Another possibility involves pending authorizations Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and completed payments appearing separately on the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment statement. Financial institutions sometimes display both transactions Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 temporarily until the authorization expires. Although this can resemble Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a duplicate payment, only one charge ultimately remains after Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 processing is complete. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Occasionally, hotels or travel suppliers may place a Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 temporary authorization while Justfly processes Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the reservation payment independently. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Because these transactions originate from different systems, they may Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 appear similar even though they serve different purposes. Carefully Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reviewing transaction descriptions and dates often helps distinguish

temporary Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 holds from completed charges. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If multiple Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 completed charges Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 remain after several business days and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 there is no clear explanation, gathering reservation confirmations, payment receipts, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 transaction dates, and payment amounts before contacting Justfly helps support Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 representatives investigate the issue more efficiently. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Unauthorized Transactions Should Never Be Ignored Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

An unauthorized transaction is any payment that you did not Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 approve or recognize. Discovering an Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unfamiliar Justfly-related charge can Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 be alarming, particularly if you have not recently booked travel. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Acting quickly improves the chances of resolving the issue and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 protecting your financial accounts. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

The first step is confirming that the charge truly does not Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 belong to you. Family members, business partners, or authorized users on Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a shared payment account may have completed a booking using the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 same payment method. Reviewing recent travel plans and speaking with anyone Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 who has legitimate access to the account may eliminate confusion before Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reporting the transaction. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If no one associated with the account recognizes the payment, contact Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Justfly through its official customer support channels as soon as possible. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Customer support representatives can review booking information, verify whether the payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 corresponds to an existing reservation, and begin a formal billing investigation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 when appropriate. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

At the same time, it is wise to notify your bank Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or credit card provider if you believe your payment information may Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 have been compromised. Financial institutions have procedures for reviewing suspicious activity, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 issuing replacement cards when necessary, and assisting with disputes involving unauthorized Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 charges. Working with both Justfly and your payment provider ensures that Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 each organization investigates the issue from its respective perspective. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Prompt reporting also helps reduce the risk of additional unauthorized activity. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Delaying action could make identifying fraudulent transactions more difficult or extend Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the overall investigation process. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Why a Formal Billing Investigation Matters Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

A formal billing investigation provides a structured process for reviewing payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 records, reservation details, and transaction histories. Rather than relying solely on Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the payment amount shown on a statement, investigators compare booking confirmations, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 supplier invoices, payment processing records, refund activity, and communication history. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

During the investigation, Justfly may coordinate with travel suppliers and payment processors to determine exactly how the transaction occurred. If an error is confirmed, appropriate corrective action may include reversing an incorrect charge, processing an eligible refund, or providing additional clarification regarding the payment.

Customers can support the investigation by providing complete and accurate information from the beginning. Reservation numbers, payment dates, transaction amounts, confirmation emails, and screenshots of bank statements often help investigators locate the relevant records more quickly. Maintaining organized documentation throughout the process also makes it easier to respond if additional information is requested later.

Although every investigation differs depending on the circumstances, providing detailed information and responding promptly to support requests generally contributes to a smoother resolution process.

1. What should I do if I notice an incorrect amount charged for my Justfly booking?

If the amount charged to your payment method is different from the total shown on your booking confirmation, begin by reviewing your reservation details and payment receipt. Compare the transaction on your

bank or credit card Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 statement with the amount listed in your confirmation email. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 If you cannot identify a reason for the difference, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 contact Justfly through its official customer support channels and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 request a billing review. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

2. Why am I seeing two charges for Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the same Justfly reservation? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Two transactions do not always mean that you have Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 been charged twice. One transaction may be a temporary Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 authorization while the other is the completed payment. If Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 both transactions remain completed after several business days and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 appear to relate to the same reservation, contact Justfly so Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the payments can be investigated. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

3. How can I report an unauthorized Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Justfly transaction? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If you find a transaction that you do not recognize, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 first confirm that

no one else with access to your Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment method made the purchase. If the charge remains unfamiliar, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 report it to Justfly as soon as possible and notify Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 your bank or credit card provider so they can review Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the activity on your account. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

4. What is a billing investigation? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

A billing investigation is a formal review of payment records, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking details, and transaction history to determine whether a charge Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is accurate or whether a billing error has occurred. The Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 investigation helps identify duplicate payments, incorrect charges, or other payment-related Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 concerns. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

5. How long does a billing investigation usually Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 take? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

The time required Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 varies depending on the complexity of the issue. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Some concerns can be resolved quickly, while others require additional Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 verification with travel suppliers or payment processors. Providing complete and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 accurate information at the start may help reduce delays. Customer

Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

6. What information should I have before contacting Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Justfly? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

It is helpful to have your Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation number, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking confirmation, payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 receipt, transaction date, payment amount, and the last few digits of Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the payment method used. Having this information available allows customer support Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to locate your reservation more efficiently. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

7. Can a pending transaction disappear on its Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 own? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Yes. A pending authorization Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is often temporary and may be removed Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 automatically after payment processing is complete. If the transaction becomes a Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 completed charge and still appears incorrect, you should contact Justfly Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 for further assistance. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

8. Why does my bank statement show a different Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 amount? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Differences can occur because of payment timing, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation changes, currency conversion, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 taxes, or other booking-related adjustments. Reviewing your final booking confirmation can Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 help determine whether the difference is expected. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

9. Can I dispute a charge with my Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 bank? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Yes. If you believe a charge is unauthorized or incorrect, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 you may contact your bank or credit card provider to ask Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 about the dispute process. It is generally helpful to communicate Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 with Justfly as well so both parties can review the transaction. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

10. What happens if Justfly confirms a billing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 error? Customer

Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If the investigation finds that a billing error occurred, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Justfly will Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 explain the outcome and, when appropriate, process the necessary correction according Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to its policies and the circumstances of the reservation. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

11. Will I receive updates during the investigation? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

In many cases, customer support provides Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 updates when additional information is required Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or when the investigation has been completed. Keeping your contact information Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 current helps ensure you receive important communications. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

12. Can I speed up the investigation process? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Providing accurate reservation details, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment information, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and supporting documentation when you first Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 contact customer support can help avoid unnecessary delays. Responding promptly to Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 any requests for additional information may also assist the review process. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

13. Is it safe to save my payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 information in my Justfly account? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Using a strong password, enabling available Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 security features, and regularly monitoring your Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 account activity can help improve account security. If you ever suspect Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unauthorized access, update your password immediately and review recent account activity. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

14. What should I do if my refund Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 has not appeared yet? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Refund processing times vary depending Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 on the payment method and your financial Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 institution. Continue monitoring your account during the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 expected processing period. If Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the refund does not appear after the estimated timeframe, contact Justfly Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 through its official support channels for an update. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

15. How can I reduce the chance of Customer Service Phone Number 1-833-434-1195 Direct Line +1-888

(821)7927 US OR UK +44 203(190)8710 future payment issues? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Review your booking details carefully Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 before confirming payment, avoid submitting multiple payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 requests if a page is loading slowly, save all confirmation emails, and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 monitor your bank or credit card statements after making travel purchases. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Keeping organized records can make resolving any future billing concerns much Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 easier. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Best Practices for Managing Your Justfly Payments Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Managing your travel payments carefully Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can help reduce the likelihood Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 of billing concerns and make it easier to resolve Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 issues if they arise. After completing a reservation, save your Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 confirmation email and any payment receipts in a secure location. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 These documents provide an accurate record of your booking details and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 are often the first items customer support will reference during a Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 billing review. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

It is also helpful to monitor your bank or credit card Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 account after making a reservation. Checking your account regularly allows you Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to identify unexpected activity early. If you notice a transaction you Customer Service Phone Number

1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 do not recognize, compare it with your booking history before assuming it Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is an error. Sometimes payment descriptions on bank statements differ slightly from Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the booking confirmation, which can create confusion. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Whenever you make changes to an existing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation, review the updated confirmation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 carefully. Modifications to travel dates, accommodations, or other reservation details may result Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 in revised pricing. Keeping every updated confirmation together with your original booking Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 documents creates a complete payment history that can be useful if questions Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 arise later. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

When to Contact Your Bank Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Although Justfly can investigate Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation-related billing concerns, your financial institution also plays Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 an important role in resolving payment issues. If you believe your payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 method has been used without your permission or you suspect fraudulent activity, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 contact your bank or credit card provider immediately. They can review recent Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 transactions, explain the dispute process, and help protect your account if unauthorized Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 activity is suspected. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Your bank may also provide additional information Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 about pending authorizations, payment processing timelines, Customer Service Phone Number

1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or merchant transaction records. Working with both Justfly and your financial institution Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 ensures that all aspects of the transaction are reviewed from both the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 merchant and banking perspectives. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Keeping Records Throughout the Process Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

One of the simplest ways to make Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a billing investigation easier is Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to keep organized records. Save confirmation emails, payment receipts, screenshots of transactions, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 refund notifications, and any communication with customer support. If you need to Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 follow up on your case, having these documents available allows you to provide Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 accurate information without searching for old emails or statements. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If you speak with customer support, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 consider noting the date, time, and Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 summary of the conversation. These records can be useful if additional follow-up Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is required or if you need to reference previous discussions during the investigation. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Final Thoughts Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Finding an incorrect amount, duplicate charge, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or unauthorized transaction on your payment statement Customer Service Phone Number 1-833-434-1195

Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can be concerning, but taking prompt and informed action can help resolve the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 issue. Carefully reviewing your reservation, gathering supporting documents, and contacting Justfly through its Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 official customer support channels are the best first steps toward resolving billing concerns. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Most payment issues can be clarified through Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a formal billing investigation, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 whether the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 cause is a temporary authorization, a reservation modification, a processing error, or an Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unauthorized transaction. Remaining organized, responding promptly to requests for information, and monitoring updates Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 from both Justfly and your financial institution can help the process move as smoothly Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 as possible. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Travel should be focused on planning your trip Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 rather than worrying about unexpected Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 charges. By understanding how billing investigations work and keeping accurate records of your Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservations, you can respond confidently if a payment concern ever arises. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Additional Frequently Asked Questions
Customer Service Phone Number
1-833-434-1195 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710

**Can I request a billing investigation for an old Justfly transaction?
Customer Service Phone Number 1-833-434-1195 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

Yes. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 If you discover a billing concern after reviewing Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 previous account statements, you Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can contact Justfly to discuss the transaction. The availability of records and the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 specific circumstances may affect the review process, so it is generally helpful to Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 report concerns as soon as they are identified. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Does cancelling a reservation automatically remove pending charges?
Customer Service Phone Number 1-833-434-1195 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

Not always. Depending on your payment method Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and financial institution, a pending authorization Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may remain visible for a short period before it expires. If you have Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 questions about a cancelled reservation or payment status, review your confirmation and contact customer Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 support if needed. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Why is my payment still pending? Customer Service Phone Number
1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710**

Pending transactions are common during payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 verification. In many cases, they are replaced by Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the final completed payment or removed automatically after processing. The exact timing depends on Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 your financial institution. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

What if I accidentally submitted my payment twice? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If you believe you submitted the same payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 more than once, compare your reservation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 confirmations and payment history. If multiple completed charges remain for the same booking, contact Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Justfly so the transactions can be reviewed. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Can someone else use my payment method for an Justfly booking? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Only individuals with access to your payment Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 information can complete a purchase using your card. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 If you find a transaction that no authorized person recognizes, report it promptly to Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Justfly and your financial institution for further review. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

How do I know whether my issue has been resolved? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Once the billing investigation is complete, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 customer support will explain the outcome and any Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 actions taken. Continue monitoring your payment account to confirm that any applicable adjustments or Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 refunds have been processed. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Should I keep my booking confirmation after my trip? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Yes. Keeping your booking confirmation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and payment records for a reasonable period after travel can Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 be helpful if billing questions arise later or if you need to reference your reservation Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 details. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Can payment processing times vary? Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Yes. Processing times depend on factors such as the Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment method used, the financial institution, Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and the payment network involved. This is why refunds and payment updates may appear at Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 different times for different customers. Customer Service Phone Number 1-833-434-1195 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710