



Easy Steps: How to Successfully Dispute with Priceline – Complete Guide

When booking flights, hotels, vacation +1-888 (821)7927 Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 packages, or rental cars through Priceline, customers Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 expect a smooth and secure payment experience. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Most transactions are completed without any issues, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 but there are occasions when travelers notice Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 something unexpected on their payment statement. An Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 incorrect amount, a duplicate charge, or an Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unfamiliar transaction Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can create unnecessary stress, especially Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 when travel plans are approaching. Understanding why Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 these billing issues occur Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and knowing the appropriate Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 steps to take can help you resolve the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 problem efficiently while protecting your financial information. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

The first step after identifying Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 any unexpected charge Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is to remain calm and carefully review Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the details of your booking. Many payment concerns Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 are the result of temporary payment authorizations, multiple Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking attempts, changes made to an existing reservation, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or timing differences between merchants and financial institutions. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 However, if the transaction genuinely appears incorrect Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or unauthorized, contacting Priceline through its official Customer Service Phone Number

1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 customer support channels and requesting a formal billing Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 investigation is the most effective way to Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 begin resolving the issue. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Billing investigations are designed to determine whether the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 charge matches your reservation details or if an Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 error occurred during processing. Priceline's support representatives Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may work with hotels, airlines, rental car Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 companies, payment processors, and banks to verify transaction Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 records. While investigations can take time, providing Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 accurate information at the beginning often helps speed Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 up the resolution process. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Understanding Incorrect Charges on Priceline Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

An incorrect charge occurs when the amount shown Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 on your payment statement does not match the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 total price you expected to pay. This difference Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may involve taxes, service fees, currency conversion, booking Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 modifications, or additional charges applied after the reservation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 was confirmed. Before assuming an error has occurred, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 compare the amount listed on your payment statement Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 with your booking confirmation email and reservation receipt. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Sometimes travelers accidentally compare a pre-authorization hold with Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the final payment amount. A temporary authorization may Customer Service Phone Number

1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 appear shortly after booking to verify that the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment method is valid. In many cases, this Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 pending transaction disappears automatically once the payment has Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 been finalized. If the charge remains after the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment has settled and still does not match Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 your reservation details, it may require further review. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Changes made after the original booking can also Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 affect the final payment amount. Upgrading a room, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 modifying travel dates, adding optional services, or changing Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 traveler information may result in updated pricing. Reviewing Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 every confirmation email associated with the reservation helps Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 determine whether the difference reflects an approved modification Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or an actual billing mistake. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If no explanation is found after reviewing your Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation documents, contacting Priceline's official customer support Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 allows a representative to examine the transaction history Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and determine whether additional investigation is necessary. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

What Causes Duplicate Charges? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Duplicate charges are another concern that occasionally affects Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 online travel bookings. A duplicate charge occurs when Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 two or more payments appear for what seems Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to be the same reservation. While this

situation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can understandably cause concern, duplicate transactions do not Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 always mean that multiple payments have been permanently Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 collected. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

One common reason for duplicate charges involves multiple Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking attempts. If a customer clicks the payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 button more than once because the confirmation page Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 takes longer than expected to load, the system Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may process more than one payment request. Similarly, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 refreshing the browser during payment processing can occasionally Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 create additional transaction records. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Another possibility involves pending authorizations Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and completed payments appearing separately on the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment statement. Financial institutions sometimes display both transactions Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 temporarily until the authorization expires. Although this can resemble Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a duplicate payment, only one charge ultimately remains after Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 processing is complete. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Occasionally, hotels or travel suppliers may place a Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 temporary authorization while Priceline processes Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the reservation payment independently. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Because these transactions originate from different systems, they may Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 appear similar even though they serve different purposes. Carefully Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reviewing transaction descriptions and dates often helps distinguish temporary Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US

OR UK +44 203(190)8710 holds from completed charges. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If multiple Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 completed charges Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 remain after several business days and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 there is no clear explanation, gathering reservation confirmations, payment receipts, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 transaction dates, and payment amounts before contacting Priceline helps support Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 representatives investigate the issue more efficiently. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Unauthorized Transactions Should Never Be Ignored Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

An unauthorized transaction is any payment that you did not Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 approve or recognize. Discovering an Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unfamiliar Priceline-related charge can Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 be alarming, particularly if you have not recently booked travel. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Acting quickly improves the chances of resolving the issue and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 protecting your financial accounts. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

The first step is confirming that the charge truly does not Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 belong to you. Family members, business partners, or authorized users on Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a shared payment account may have completed a booking using the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 same payment method. Reviewing recent travel plans and speaking with anyone Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 who has legitimate access to the account may eliminate confusion before Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reporting the transaction. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If no one associated with the account recognizes the payment, contact Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Priceline

through its official customer support channels as soon as possible. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Customer support representatives can review booking information, verify whether the payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 corresponds to an existing reservation, and begin a formal billing investigation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 when appropriate. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

At the same time, it is wise to notify your bank Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or credit card provider if you believe your payment information may Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 have been compromised. Financial institutions have procedures for reviewing suspicious activity, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 issuing replacement cards when necessary, and assisting with disputes involving unauthorized Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 charges. Working with both Priceline and your payment provider ensures that Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 each organization investigates the issue from its respective perspective. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Prompt reporting also helps reduce the risk of additional unauthorized activity. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Delaying action could make identifying fraudulent transactions more difficult or extend Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the overall investigation process. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Why a Formal Billing Investigation Matters Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

A formal billing investigation provides a structured process for reviewing payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 records, reservation details, and transaction histories. Rather than relying solely on Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the payment amount shown on a statement, investigators compare booking confirmations, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 supplier invoices, payment processing records, refund activity, and communication history. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

During the investigation, Priceline may Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 coordinate with travel suppliers and

payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 processors to determine exactly how the transaction Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 occurred. If an error Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is confirmed, appropriate corrective action may include reversing an incorrect charge, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 processing an eligible refund, or providing additional clarification regarding the payment. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Customers can support the investigation by providing complete and accurate information from Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the beginning. Reservation numbers, payment dates, transaction amounts, confirmation emails, and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 screenshots of bank statements often help investigators locate the relevant records more Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 quickly. Maintaining organized documentation throughout the process also makes it easier Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to respond if additional information is requested later. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Although every investigation differs depending on the circumstances, providing detailed information and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 responding promptly to support requests generally contributes to a smoother resolution process. Customer Service Phone Number

1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710**1. What should I do if I notice Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 an incorrect amount charged for my Priceline booking? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710**

If the amount charged to your payment method is Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 different from the total shown on your booking confirmation, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 begin by reviewing your reservation details and payment receipt. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Compare the transaction on your bank or credit card Customer Service Phone Number 1-773-922-6363 Direct Line +1-888

(821)7927 US OR UK +44 203(190)8710 statement with the amount listed in your confirmation email. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 If you cannot identify a reason for the difference, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 contact Priceline through its official customer support channels and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 request a billing review. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

2. Why am I seeing two charges for Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the same Priceline reservation? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Two transactions do not always mean that you have Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 been charged twice. One transaction may be a temporary Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 authorization while the other is the completed payment. If Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 both transactions remain completed after several business days and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 appear to relate to the same reservation, contact Priceline so Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the payments can be investigated. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

3. How can I report an unauthorized Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Priceline transaction? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If you find a transaction that you do not recognize, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 first confirm that no one else with access to your Customer Service Phone Number 1-773-922-6363 Direct Line

+1-888 (821)7927 US OR UK +44 203(190)8710 payment method made the purchase. If the charge remains unfamiliar, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 report it to Priceline as soon as possible and notify Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 your bank or credit card provider so they can review Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the activity on your account. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

4. What is a billing investigation? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

A billing investigation is a formal review of payment records, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking details, and transaction history to determine whether a charge Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is accurate or whether a billing error has occurred. The Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 investigation helps identify duplicate payments, incorrect charges, or other payment-related Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 concerns. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

5. How long does a billing investigation usually Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 take? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

The time required Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 varies depending on the complexity of the issue. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Some concerns can be resolved quickly, while others require additional Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 verification with travel suppliers or payment processors. Providing complete and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 accurate information at the start may help reduce delays. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

6. What information should I have before contacting Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Priceline? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

It is helpful to have your Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation number, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 booking confirmation, payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 receipt, transaction date, payment amount, and the last few digits of Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the payment method used. Having this information available allows customer support Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to locate your reservation more efficiently. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

7. Can a pending transaction disappear on its Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 own? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Yes. A pending authorization Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is often temporary and may be removed Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 automatically after payment processing is complete. If the transaction becomes a Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 completed charge and still appears incorrect, you should contact Priceline Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 for further assistance. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

8. Why does my bank statement show a different Customer Service Phone Number 1-773-922-6363 Direct

**Line +1-888 (821)7927 US OR UK +44 203(190)8710
amount? Customer Service Phone Number
1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK
+44 203(190)8710**

Differences can occur because of payment timing, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation changes, currency conversion, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 taxes, or other booking-related adjustments. Reviewing your final booking confirmation can Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 help determine whether the difference is expected. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**9. Can I dispute a charge with my Customer Service
Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710 bank? Customer
Service Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

Yes. If you believe a charge is unauthorized or incorrect, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 you may contact your bank or credit card provider to ask Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 about the dispute process. It is generally helpful to communicate Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 with Priceline as well so both parties can review the transaction. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**10. What happens if Priceline confirms a billing Customer
Service Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710 error? Customer
Service Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

If the investigation finds that a billing error occurred, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Priceline will

Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 explain the outcome and, when appropriate, process the necessary correction according Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to its policies and the circumstances of the reservation. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

11. Will I receive updates during the investigation? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

In many cases, customer support provides Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 updates when additional information is required Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or when the investigation has been completed. Keeping your contact information Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 current helps ensure you receive important communications. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

12. Can I speed up the investigation process? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Providing accurate reservation details, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment information, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and supporting documentation when you first Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 contact customer support can help avoid unnecessary delays. Responding promptly to Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 any requests for additional information may also assist the review process. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

13. Is it safe to save my payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 information in my Priceline account? Customer Service Phone Number

1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Using a strong password, enabling available Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 security features, and regularly monitoring your Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 account activity can help improve account security. If you ever suspect Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unauthorized access, update your password immediately and review recent account activity. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

14. What should I do if my refund Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 has not appeared yet? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Refund processing times vary depending Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 on the payment method and your financial Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 institution. Continue monitoring your account during the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 expected processing period. If Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the refund does not appear after the estimated timeframe, contact Priceline Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 through its official support channels for an update. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

15. How can I reduce the chance of Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 future payment issues? Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Review your booking details carefully Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 before confirming payment, avoid

submitting multiple payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 requests if a page is loading slowly, save all confirmation emails, and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 monitor your bank or credit card statements after making travel purchases. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Keeping organized records can make resolving any future billing concerns much Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 easier. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Best Practices for Managing Your Priceline Payments

Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Managing your travel payments carefully Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can help reduce the likelihood Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 of billing concerns and make it easier to resolve Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 issues if they arise. After completing a reservation, save your Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 confirmation email and any payment receipts in a secure location. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 These documents provide an accurate record of your booking details and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 are often the first items customer support will reference during a Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 billing review. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

It is also helpful to monitor your bank or credit card Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 account after making a reservation. Checking your account regularly allows you Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to identify unexpected activity early. If you notice a transaction you Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 do not recognize, compare it with your booking history before assuming it Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is an error. Sometimes payment descriptions on bank statements differ slightly from Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the booking confirmation, which can create confusion. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Whenever you make changes to an existing Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation, review the updated confirmation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 carefully. Modifications to travel dates, accommodations, or other reservation details may result Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 in revised pricing. Keeping every updated confirmation together with your original booking Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 documents creates a complete payment history that can be useful if questions Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 arise later. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

When to Contact Your Bank Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Although Priceline can investigate Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservation-related billing concerns, your financial institution also plays Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 an important role in resolving payment issues. If you believe your payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 method has been used without your permission or you suspect fraudulent activity, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 contact your bank or credit card provider immediately. They can review recent Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 transactions, explain the dispute process, and help protect your account if unauthorized Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 activity is suspected. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Your bank may also provide additional information Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 about pending authorizations, payment processing timelines, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or merchant transaction records. Working with both Priceline and your financial institution Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 ensures that all aspects of the transaction are reviewed from both the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 merchant and banking perspectives. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Keeping Records Throughout the Process Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

One of the simplest ways to make Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a billing investigation easier is Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 to keep organized records. Save confirmation emails, payment receipts, screenshots of transactions, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 refund notifications, and any communication with customer support. If you need to Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 follow up on your case, having these documents available allows you to provide Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 accurate information without searching for old emails or statements. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

If you speak with customer support, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 consider noting the date, time, and Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 summary of the conversation. These records can be useful if additional follow-up Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 is required or if you need to reference previous discussions during the investigation. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Final Thoughts Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Finding an incorrect amount, duplicate charge, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 or unauthorized transaction on your payment statement Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can be concerning, but taking prompt and informed action can help resolve the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 issue. Carefully reviewing your reservation, gathering supporting documents, and contacting Priceline through its Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 official customer support channels are the best first steps toward resolving billing concerns. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Most payment issues can be clarified through Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 a formal billing investigation, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 whether the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 cause is a temporary authorization, a reservation modification, a processing error, or an Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 unauthorized transaction. Remaining organized, responding promptly to requests for information, and monitoring updates Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 from both Priceline and your financial institution can help the process move as smoothly Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 as possible. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Travel should be focused on planning your trip Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 rather than worrying about unexpected Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 charges. By understanding how billing investigations work and keeping accurate records of your Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 reservations, you can respond confidently if a payment concern ever arises. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

Additional Frequently Asked Questions

Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Can I request a billing investigation for an old Priceline transaction?
Customer Service Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

Yes. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 If you discover a billing concern after reviewing Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 previous account statements, you Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 can contact Priceline to discuss the transaction. The availability of records and the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 specific circumstances may affect the review

process, so it is generally helpful to Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 report concerns as soon as they are identified. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Does cancelling a reservation automatically remove pending charges?
Customer Service Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

Not always. Depending on your payment method Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and financial institution, a pending authorization Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 may remain visible for a short period before it expires. If you have Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 questions about a cancelled reservation or payment status, review your confirmation and contact customer Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 support if needed. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Why is my payment still pending? Customer Service Phone Number
1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710**

Pending transactions are common during payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 verification. In many cases, they are replaced by Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 the final completed payment or removed automatically after processing. The exact timing depends on Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 your financial institution. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**What if I accidentally submitted my payment twice? Customer Service
Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44
203(190)8710**

If you believe you submitted the same payment Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 more than once, compare your reservation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 confirmations and payment history. If multiple completed charges remain for the same booking, contact Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Priceline so the

transactions can be reviewed. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Can someone else use my payment method for a Priceline booking?
Customer Service Phone Number 1-773-922-6363 Direct Line +1-888
(821)7927 US OR UK +44 203(190)8710**

Only individuals with access to your paymentCustomer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 information can complete a purchase using your card. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 If you find a transaction that no authorized person recognizes, report it promptly to Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 Priceline and your financial institution for further review. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**How do I know whether my issue has been resolved? Customer Service
Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44
203(190)8710**

Once the billing investigation is complete,Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 customer support will explain the outcome and any Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 actions taken. Continue monitoring your payment account to confirm that any applicable adjustments or Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 refunds have been processed. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Should I keep my booking confirmation after my trip? Customer Service
Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44
203(190)8710**

Yes. Keeping your booking confirmation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and payment records for a reasonable period after travel can Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 be helpful if billing questions arise later or if you need to reference your reservation Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 details. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710

**Can payment processing times vary? Customer Service Phone Number
1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710**

Yes. Processing times depend on factors such as the Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 payment method used, the financial institution, Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 and the payment network involved. This is why refunds and payment updates may appear at Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710 different times for different customers. Customer Service Phone Number 1-773-922-6363 Direct Line +1-888 (821)7927 US OR UK +44 203(190)8710